

Phone and Text Communication Disclaimer

At Main Step Therapy LLC., we understand the importance of convenient communication. To ensure clarity and transparency, this disclaimer outlines the terms and conditions regarding phone and text message communications between our practice and our clients.

Phone Communication Disclaimer

1. **Purpose of Communication:** Our phone communications are intended for scheduling appointments, providing reminders, and discussing treatment-related information.
2. **Confidentiality:** While we strive to maintain confidentiality during phone calls, please be aware that phone communications may not be entirely secure. We recommend discussing sensitive information in person or through secure methods.
3. **Emergency Situations:** Phone communications are not suitable for emergency situations. In case of a medical emergency, please dial 911 or go to the nearest emergency room.

Text Communication Disclaimer

1. **Purpose of Text Messages:** Text messages from [Your Practice Name] are used for appointment reminders, scheduling, and other non-sensitive communication.
2. **Consent:** By providing your mobile number, you consent to receive text messages from us. Standard messaging rates may apply.
3. **Confidentiality:** Text messages are not a secure form of communication. We advise against sharing sensitive personal health information via text.
4. **Opt-Out:** You may opt-out of receiving text messages at any time by replying "STOP" to any text message you receive from us. If you opt-out, you will no longer receive text message communications, including appointment reminders.
5. **Emergency Situations:** Text communications are not suitable for emergency situations. In case of a medical emergency, please dial 911 or go to the nearest emergency room.

General Communication Guidelines

1. **Response Time:** We will make every effort to respond to phone and text communications in a timely manner during business hours. However, we may not be able to respond immediately.
2. **After-Hours Communication:** Our phone and text communication services are not monitored outside of regular business hours. For urgent matters after hours, please contact the appropriate emergency services.
3. **Accuracy of Information:** While we strive to provide accurate and timely information through phone and text communications, we cannot guarantee the completeness or accuracy of the information provided. For detailed medical advice, please schedule an in-person appointment.

Contact Information If you have any questions or concerns about our phone and text communication policies, please contact us at: Main Step Therapy LLC., [Address]
469.214.5898

info@mainsteptherapy.com